



Caregiver – User Guide



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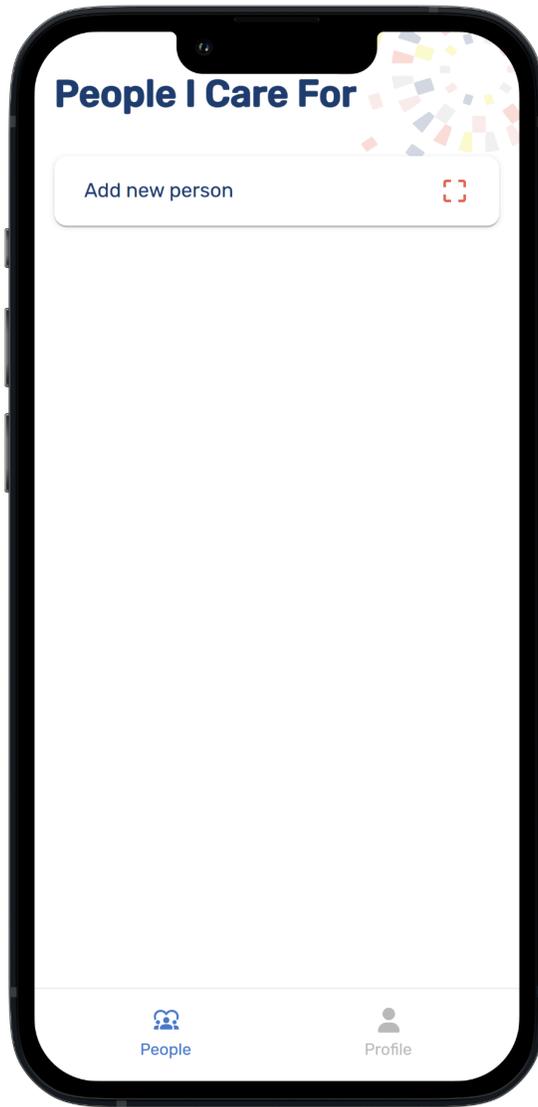
What is the ‘Caregiver’?

The Caregiver web app gives relatives of DfG Personal users the ability to become caregivers and get access to personal health data of people under their care. This allows relatives to stay informed about their loved one's well-being and participate in their care.

Logging in as a first-time user

1. Open the following link from your phone to access the Caregiver web app:
<https://informal-caregiver.platform.demo1.partisia.com/>.
2. Create an account. As part of the sign up process, you'll need to provide an email address, first name and last name, date of birth, country and also you will have to choose a password of your choice. To create an account you also need to accept the Membership agreement. You can click on the link to read more, where you also can read about our Privacy policy.
3. Notice that you also can choose which language you want the app to use - by clicking on the flag button at the top.

Once you've successfully have created your account and logged in, two pages will be available to you: **People** and **Profile**, located in the menu at the bottom of the screen.

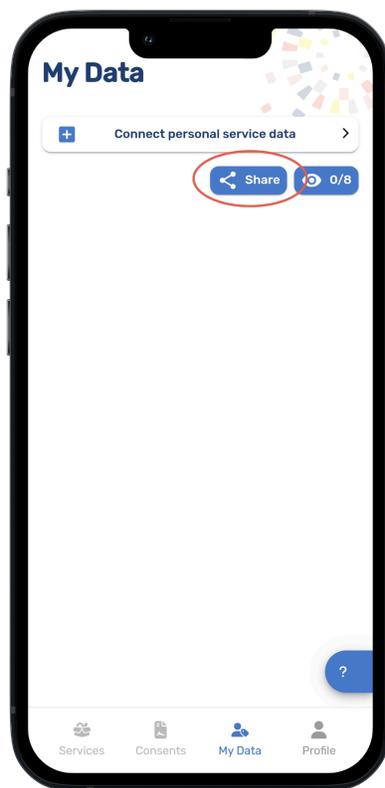


Exploring the People page

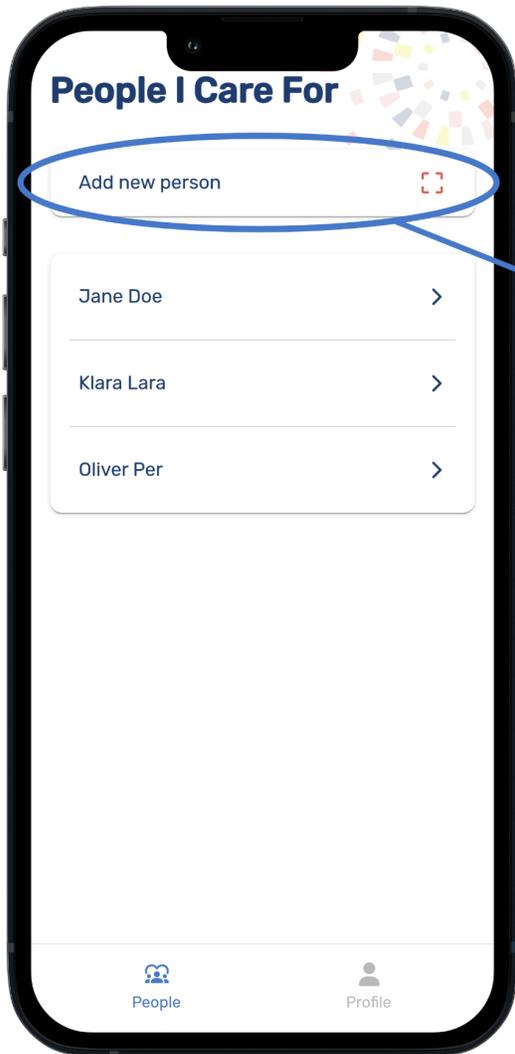
The People page displays a list of your connected relatives. To add a new relative, tap the "Add new person" button at the top of the page.

Connect a relative

- a. Tap the "Add new person" button.
- b. Scan the QR code on your relative's DfG Personal.
 - i. The QR code will be shown by pressing the 'Share' button on the My Data page in DfG Personal:

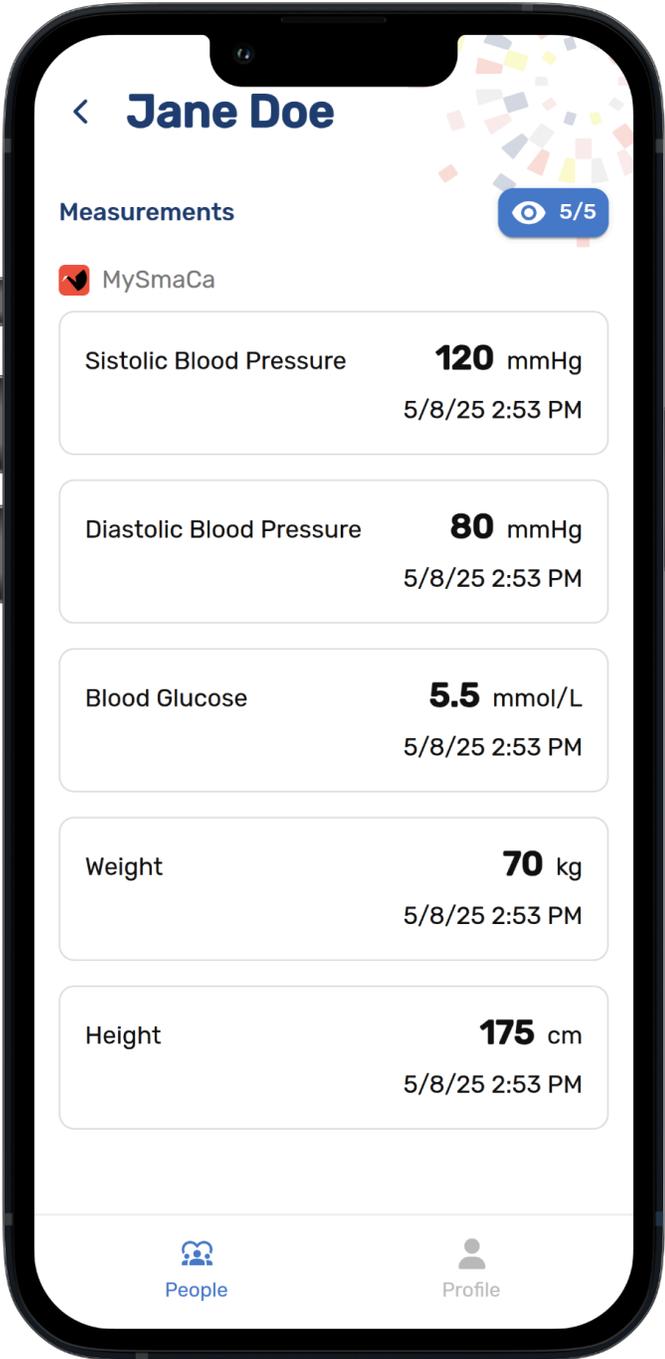


- c. A data sharing consent request will be sent to them.
- d. Once your relative gives consent, they will appear in your overview on the People page.
- e. As a citizen you can withdraw your consent to share your data at any point



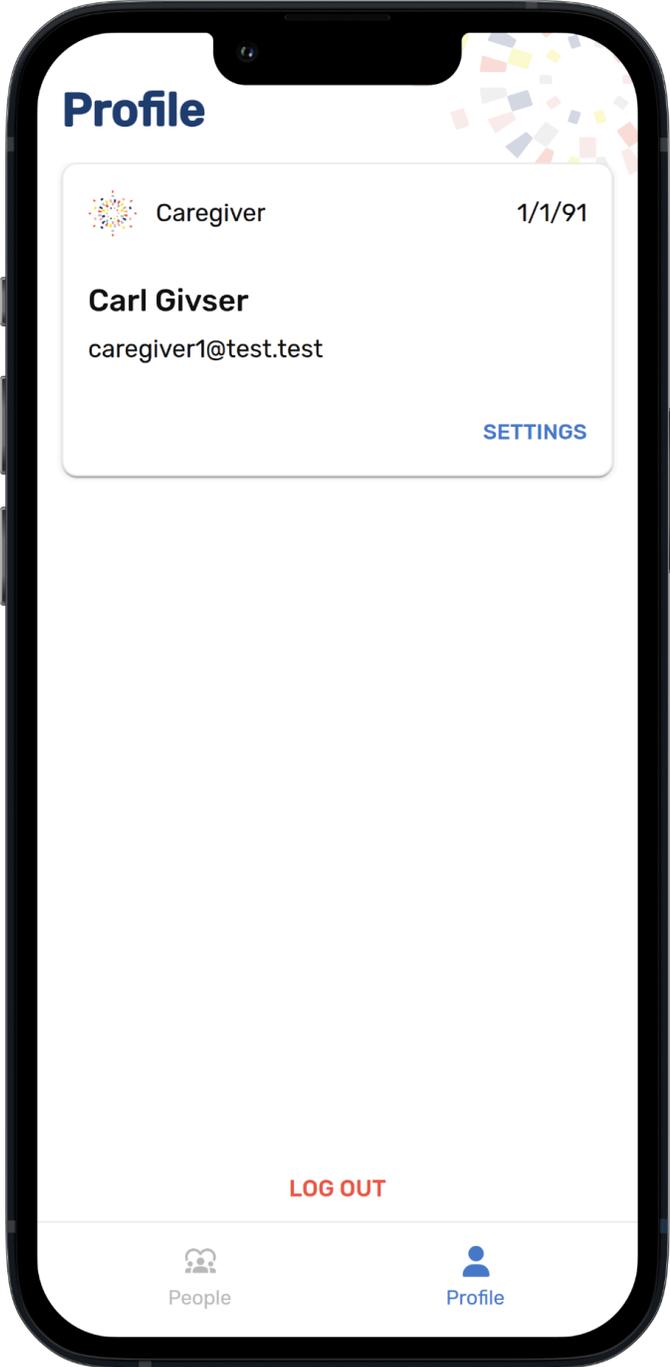
Accessing data of a relative

To view a relative's data overview, tap their name in the list. Use the eye icon to hide specific data points.



Exploring the Profile page

On the Profile page, you can edit your account settings and log out of the Caregiver app.



Link to DfG's support website

You can always take a look at the resources from CRANE that are uploaded to Data for Good's website.

Link to your online website with your test guide and support

<https://dataforgoodfoundation.org/crane/support/>

Contact for support

Contact us

Couldn't find the solution to your problem in the support page

Select your preferred method to reach out to our Support staff

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About the Crane project

Crane is a European project that aims to develop an integrated model for self-managed improvement of the well-being of chronic patients

Crane aims to change the citizen's self-perception as being a patient to become an active citizen by creating a platform where chronic patients move to self-management – supported by two pillars:

Healthcare from home

- Innovative technology.
- Intelligent use of data.
- Interaction with and monitoring patients/citizens.
- Reduced need for professional healthcare.

Garden of Care

- A tailored ecosystem to improve control, safety, security, freedom and well-being awareness of citizens.
- A strong ecosystem of health- and social-care providers to fulfill patients/citizens multiple needs.
- Support of self-managed treatments.

How will this work?

First, the patient/citizen will become in charge of his/her own health by giving him/her new insights, access to, and control of his/her own data – supported by GDPR legislation and the newest European data strategy.

This will provide new solutions for better control of own health data. And the ability to share the data when and with whom you want. In that way the patient's data can be used for the greater good and at the same time improve the patient's own health and well-being.

Today data in health and social care systems have different structures and are stored in many different silos. With this solution data and services from all actors – citizens, eHealth and the welfare tech industry as well as private and public healthcare and social service providers – can be shared and used securely and under the control of the patient/citizen.

Second, Crane will provide a secure public-private data platform solution that serves as a safe storage for the citizen’s personal health data. To ensure acceptance and trust with the patient/citizen Crane will provide transparent and open policies, educational material and a feedback system to show potential gains for the individual – all provided via the Data for Good platform.

Crane Garden of Care is tailored to

- ❖ Improve control, safety, security, freedom and awareness of the citizen’s well-being
- ❖ Empower the citizen to take responsibility for the design of his/her own personal integrated care mode and program.
- ❖ Encourage taking responsibility for your own health.